System Recovery Information – Hard Reset

In the event the XSlate R12 needs to have a hard reset performed, perform these steps:

1. Remove Battery, AC Power, or Tablet from Dock
2. With no power applied, tablet is on bridge battery
3. Simultaneously press these buttons
    1. Vol +
    2. Power
    3. SAS

This will disengage the bridge battery. Apply power and turn on the unit. If the system does not recover, and is still in a failed state, repeat the hard reset and proceed with the next steps.

System Recovery Information – EC Reset

In the event the XSlate R12 needs to have a EC reset, perform the below

1. First do a Hard Reset (Previous Page)
2. With no power applied, tablet off after a hard reset
3. Simultaneously press these buttons
    1. Vol +
    2. Vol -
    3. SAS

This will reset the EC. Apply power and turn on the unit. The system can take several minutes to recover after a EC reset, and will restart 2-4 times.